



Exploring challenges, priorities, and tech strategies in the legal industry

We recently surveyed 100 legal professionals in various roles to ask them about their strategies for the next year. We're particularly interested in investigating the documentation burden they're facing, how they plan to approach it over the coming months.

These are our top 5 findings

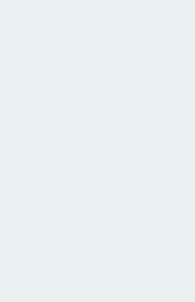


1 Productivity, service, and tech top the agenda

According to our respondents, their organisations' top priorities in the next year include:



The most popular aims are focused on boosting productivity, cost saving, closely followed by improving client service and implementing new technologies.

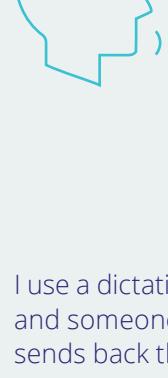
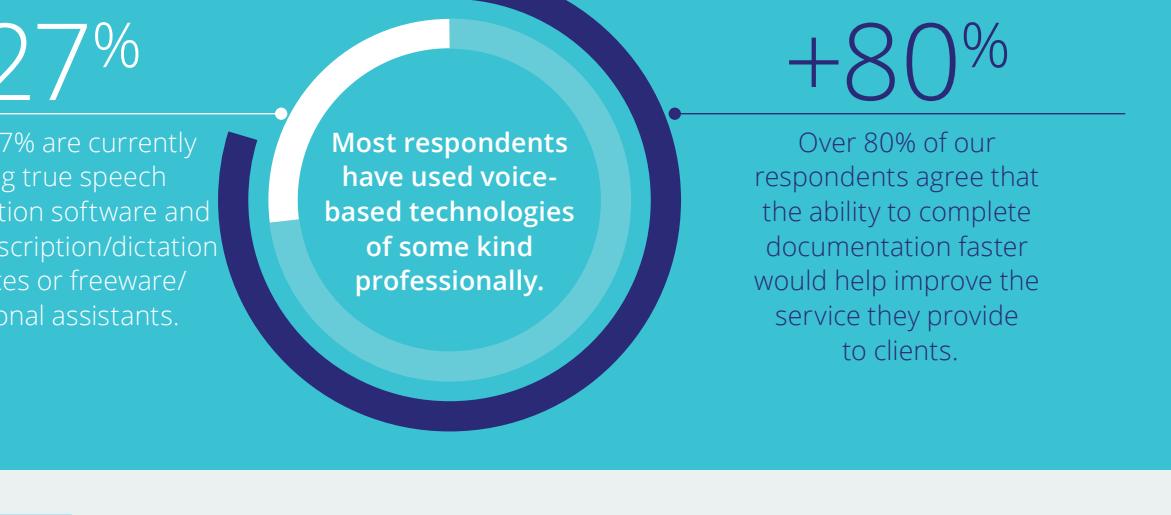


2 Law professionals spend a large part of their day typing

Legal professionals spend a staggering number of hours at a physical or digital keyboard every day. 80% of legal professionals spend at least four hours a day typing for work, with 73% spending at least another hour typing for personal reasons once they've shut down their work computer.

6 hours
The average time a legal professional spends typing every day.

Legal professionals' top five typing tasks are:

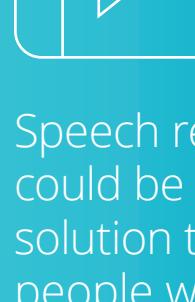
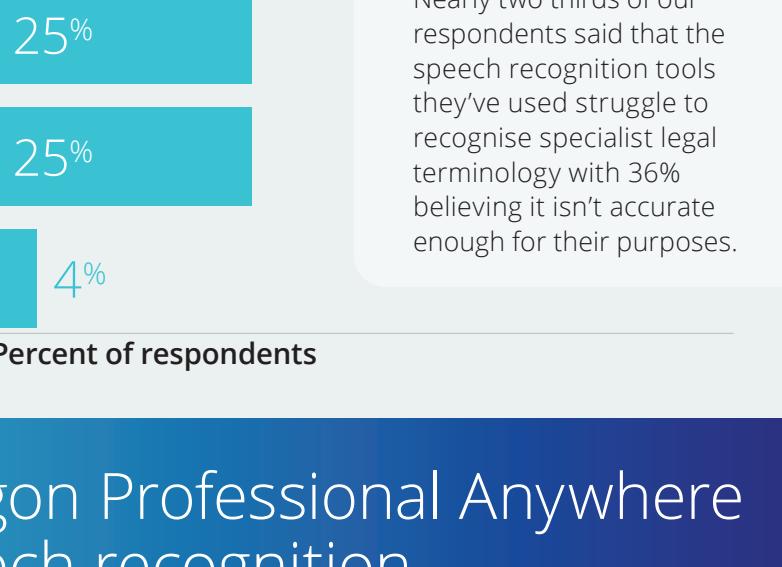


3 Legal professionals' have experienced work-related stress—and admin workloads are a major contributor

Our respondents are no strangers to workplace stress or the ongoing impact of that stress. 94% of legal professionals say they've experienced work-related stress.



Legal professionals' main causes of stress:

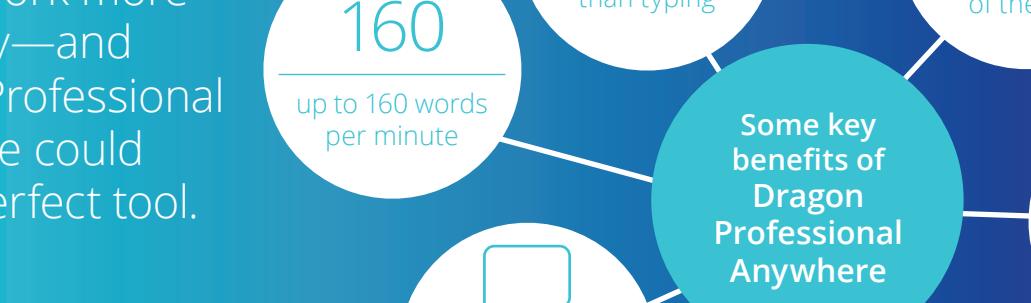


4 The value of new technologies is clear

Implementing new technologies is a top-three priority for our respondents. The role of speech technologies was a particular interest for our survey.

We asked how legal professionals viewed speech recognition:

Only 27% are currently using true speech recognition software and not transcription/dictation services or freeware/personal assistants.



+80%

Over 80% of our respondents agree that the ability to complete documentation faster would help improve the service they provide to clients.

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