

The modern legal workplace

The Australian workforce has faced unprecedented changes recently, including adapting to remote working environments.

Here we explore how the legal sector is moving on from traditional processes & embracing the modern workplace.



Traditional workplace

96% went into their workplace every day

4 hours per day spent typing (on avg)

26% regularly used transcription services

96% regularly used admin staff/typists



Working from home during Covid-19

48%

felt productivity tools were missing to feel properly equipped when working from home

36%

used privately owned apps to compensate for outdated equipment



Speech Recognition

57%

of legal professionals are already using SR

68%

of companies/firms are considering SR to speed up documentation

What is most important to employees?



Pay check increase



Modern workplace including hardware & software



Car allowance/company car



Other benefits (private health insurance, pension plan etc.)



Flexible hours/remote work

Pre-covid

46%

Now

43%

Pre-covid

42%

Now

38%

Pre-covid

35%

Now

23%

Pre-covid

48%

Now

38%

Pre-covid

25%

Now

47%



What is most important for IT?



Security
Encrypted workflow solutions

80%



Plug & play
Easy to install
(centralised administration)

35%



Synchronisation
between end devices
(mobile, desktop, table)

70%



Fast & accurate

30%



Thin-client support in
virtual environments
(i.e. Citrix, Window Terminal Server, VMware)

60%



Mobile dictation
options

10%

Key factors for a modern workplace



Flexibility
Synchronisation between end devices (mobile, desktop table)

44%



Productivity
Fast and accurate

42%



Convenience
Plug and play – easy to install

36%



Security
Encrypted workflow solutions

31%



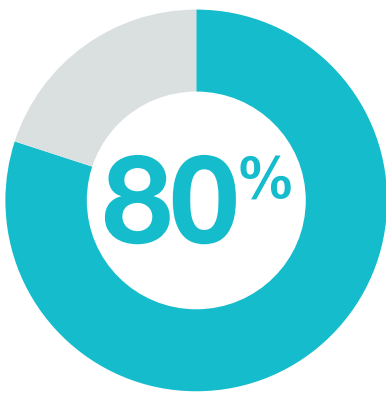
Mobile dictation
options

20%

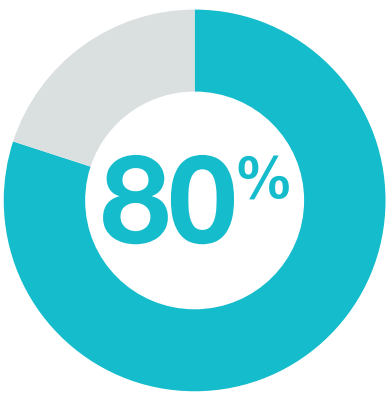
The opinion on productivity



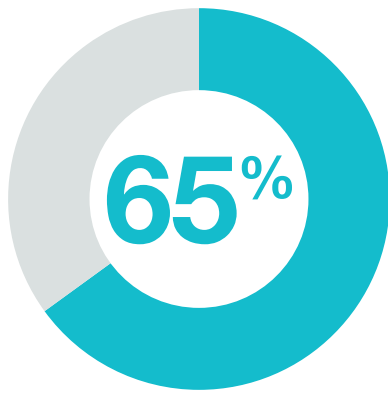
Employer branding & attracting new talent



Productivity tools are a great investment to enforce a modern workplace and attract future employees



It is absolutely essential for law firms to invest in marketing (social media, content, website etc.) to retrieve and attract new talent



It is absolutely essential for law firms to invest in a modern workplace to retrieve and attract new talent